

JIN KIM

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Dear Hiring Manager,

I am writing to express my interest in the Flight Attendant position at Global Airlines. With a Bachelor of Arts degree in Communications and 14 years of experience as a Senior Customer Service Manager, I have developed a strong foundation in providing exceptional service while ensuring the safety and comfort of customers.

Throughout my career, I have honed my communication skills and demonstrated effective team leadership in high-pressure environments. My ability to empathize with customer needs allows me to cultivate positive relationships, which aligns well with Global Airlines' commitment to customer satisfaction and cultural diversity.

In my previous role, I managed diverse teams, promoting collaboration that enhanced our service delivery. My detail-oriented approach ensures that every aspect of customer interaction is executed flawlessly. Additionally, I am adaptable and thrive when working under pressure—qualities essential for managing in-flight activities and addressing any emergencies that may arise during travel.

I am particularly drawn to Global Airlines because of its mission to connect people across cultures through high-quality air travel. The opportunity to contribute positively to passengers' experiences resonates deeply with my professional values.

Thank you for considering my application. I look forward to the possibility of contributing to your esteemed airline's reputation for excellence in passenger service.

Sincerely,
Jin Kim